

Roam — Terms of Service

Version 2.1 | Effective Date: March 2026 | Jurisdiction: India

These Terms govern your use of Sonia, Roam's AI-powered F-1 visa mock interview tool, white-labelled and promoted by Avanse Financial Services Ltd. By creating an account you agree to these Terms. If you do not agree, please do not use the service.

1. What This Service Is

Sonia is an AI-powered mock F-1 visa interview coach, provided free of charge to users. The service is funded by Avanse Financial Services Ltd., an RBI-regulated NBFC, which promotes the tool through its marketing channels. Avanse pays Roam per completed conversation on the platform. As part of using the service, your contact details will be shared with Avanse. See our Privacy Policy for full details.

2. Eligibility

You must be 18 years of age or older to use this service. By creating an account, you confirm that you are 18 or over.

3. Consent Is Required to Use This Service

To use Sonia, you must accept both these Terms of Service and our Privacy Policy, including the sharing of your name, email address, and phone number with Avanse Financial Services Ltd. This is not optional — it is a condition of use. If you do not consent, do not proceed.

4. Your Account

- Provide accurate, current, and complete information when registering.
- Keep your login credentials secure. You are responsible for all activity on your account.
- Notify us immediately at privacy@roam.college if you suspect unauthorised access.

5. License to Use Your Content

By using Sonia, you grant Roam a limited, non-exclusive license to process your interview responses for the sole purpose of generating personalized feedback for you and operating the service. You also authorize Roam to share your contact details with Avanse as described in the Privacy Policy.

6. What You Must Not Do

- Do not provide false or misleading information during mock interviews.
- Do not attempt to scrape, reverse-engineer, or copy the platform.
- Do not use automated scripts, bots, or non-human sources to generate conversations.
- Do not use the service for any unlawful purpose.

7. Important Disclaimers

Sonia is not a lawyer or immigration adviser. The mock interview feedback is AI-generated and for practice purposes only. It is not legal or immigration advice and does not guarantee a successful F-1 visa outcome.

No visa guarantees. Using this service does not guarantee visa approval.

No loan guarantees. Your contact details being shared with Avanse does not guarantee approval of any loan product.

Experimental platform. The platform is experimental in nature and provided for informational and preparatory purposes only. Outputs are automated and may not be exhaustive.

8. Fees

Sonia is free to you as a user. Avanse funds the service on a per-completed-conversation basis. You will never be charged to use this tool. The service is provided on an "as is" basis with no warranties, express or implied..

9. Termination

- You may close your account at any time from your account settings.
- We may suspend or terminate your account if you breach these Terms or if the service is discontinued, with reasonable notice where practicable.
- Upon termination, your data is handled per the Privacy Policy (Section 7).

10. Limitation of Liability

Roam provides this service free of charge and accepts no monetary liability to you arising from your use of the service. We are not liable for:

- Indirect, consequential, or punitive damages
- Visa refusals or loan rejections
- Actions taken by Avanse after data is shared with them pursuant to your consent
- Any reliance placed on AI-generated feedback from Sonia

11. Indemnity

You agree to indemnify Roam against any claims or losses arising from your misuse of the platform, your violation of these Terms, or false or misleading information you provide.

12. Governing Law and Jurisdiction

These Terms are governed by the laws of India. Any disputes will be subject to the exclusive jurisdiction of the courts of Mumbai, Maharashtra.

13. Changes to These Terms

We will notify you of material changes by email and in-app notification at least 30 days before they take effect. Continued use after that date constitutes acceptance.

14. Contact

For any questions about these Terms, contact us at privacy@roam.college.